

NIKYXI

MOBILE SPA AMSTERDAM



COMPANY POLICY

MOBILE MESSAGE THERAPY SERVICE POLICY

THIS POLICY OUTLINES THE SCOPE, STANDARDS, AND CONDITIONS FOR MOBILE MESSAGE THERAPY SERVICES PROVIDED BY NIKYXI – MOBILE SPA THESE MEASURES ENSURE PROFESSIONALISM, CLIENT SAFETY, AND A POSITIVE EXPERIENCE FOR ALL PARTIES.

1.SERVICE AREA

- SERVICES ARE AVAILABLE ONLY WITHIN THE DEFINED GEOGRAPHICAL AREA OF AMSTERDAM. BOOKINGS OUTSIDE THIS AREA WILL NOT BE ACCOMMODATED, BUT REQUEST VIA EMAIL CAN BE ARRANGED, ADDITIONAL CHARGES MAY APPLY.

2.CLIENT ELIGIBILITY

- FEMALE CLIENTS ARE WELCOME TO BOOK DIRECTLY.
- MALE CLIENTS ARE ACCEPTED ONLY THROUGH RECOMMENDATIONS OR REFERRALS FROM EXISTING FEMALE CLIENTS. THIS MEASURE IS IN PLACE TO PRIORITIZE THE THERAPIST'S SAFETY AND COMFORT.

RECOMMENDATIONS MUST INCLUDE FULL CONTACT DETAILS AND CONFIRMATION FROM THE REFERRING CLIENT.

3.CLIENT RESPONSIBILITY

- CLIENTS ARE EXPECTED TO RESPECT THE THERAPIST'S PROFESSIONAL BOUNDARIES AND FOLLOW THE GUIDELINES OF THIS POLICY.

REPEATED VIOLATIONS OF THIS POLICY MAY RESULT IN REFUSAL OF FUTURE BOOKINGS AND FORMAL COMPLAINTS TO LOCAL AUTHORITIES IF APPROPRIATE.

4.PROFESSIONAL STANDARDS

- ALL MESSAGE SERVICES ARE STRICTLY PROFESSIONAL AND THERAPEUTIC.
- UNDER NO CIRCUMSTANCES ARE EROTIC OR SEXUAL ACTS OFFERED, PERFORMED, OR PERMITTED. REQUESTS FOR SUCH SERVICES ARE INAPPROPRIATE AND WILL RESULT IN IMMEDIATE TERMINATION OF THE SESSION WITHOUT REFUND AND A FORMAL REPORT TO THE AUTHORITIES IF NECESSARY.

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5. PROHIBITED INQUIRIES

- QUESTIONS OR INSINUATIONS ABOUT NON-PROFESSIONAL SERVICES ARE STRICTLY PROHIBITED. SUCH BEHAVIOUR WILL RESULT IN REFUSAL OR TERMINATION OF SERVICES, AND THE CLIENT MAY BE BLACKLISTED FROM FUTURE BOOKINGS.

6. VENUE RESTRICTIONS

- BOOKINGS ARE STRICTLY LIMITED TO PRIVATE RESIDENTIAL ADDRESSES OR APPROVED LOCATIONS.
- SERVICES WILL NOT BE PROVIDED AT HOTELS OR SIMILAR VENUES WHERE THE THERAPIST LACKS JURISDICTION TO OPERATE. BOOKINGS MADE FOR THESE LOCATIONS WILL BE CANCELLED IMMEDIATELY.

7. SAFETY MEASURES

- THE THERAPIST RESERVES THE RIGHT TO REFUSE OR CANCEL ANY APPOINTMENT IF SAFETY CONCERNS ARISE.
- IDENTIFICATION AND LOCATION DETAILS MAY BE REQUIRED AT THE TIME OF BOOKING FOR VERIFICATION PURPOSES.

8. CANCELLATION POLICY

- CANCELLATIONS DUE TO POLICY VIOLATIONS (E.G., IMPROPER INQUIRIES, UNSUITABLE LOCATION, OR SAFETY CONCERNS) WILL NOT BE REFUNDED.

9. AGREEMENT TO TERMS

- BY BOOKING A SESSION, CLIENTS AGREE TO ABIDE BY ALL TERMS OUTLINED IN THIS POLICY. THIS POLICY IS IN PLACE TO PROTECT THE SAFETY, INTEGRITY, AND PROFESSIONALISM OF MOBILE MASSAGE THERAPY SERVICES. BY BOOKING AN APPOINTMENT, CLIENTS AGREE TO ABIDE BY THESE TERMS.

FOR ANY INQUIRIES, PLEASE CONTACT NIKYXI -MOBILE SPA VIA EMAIL: INFO@NIKYXI.NL

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CANCELLATION POLICY

OUR GOAL IS TO PROVIDE QUALITY CARE IN A TIMELY MANNER. IN ORDER TO DO SO, WE HAVE HAD TO IMPLEMENT AN APPOINTMENT/CANCELLATION POLICY.

APPOINTMENTS ARE IN HIGH DEMAND, AND YOUR EARLY CANCELLATION WILL GIVE ANOTHER PERSON THE OPPORTUNITY TO HAVE ACCESS TO TIMELY CARE. THIS POLICY ENABLES US TO BETTER UTILIZE AVAILABLE APPOINTMENTS FOR OUR CLIENTS.

AT THE TIME OF BOOKING YOUR APPOINTMENT YOU WILL BE ASKED TO PAY A DEPOSIT THAT WILL BE CREDITED TOWARDS YOUR TREATMENT/S.

20%

TIME HAS BEEN SPECIFICALLY RESERVED FOR YOUR APPOINTMENT, PROCEDURE, OR TREATMENT. IF YOU NEED TO CANCEL OR RESCHEDULE YOUR APPOINTMENT YOU MUST CALL AT LEAST 24 HOURS PRIOR TO YOUR APPOINTMENT AND YOUR DEPOSIT WILL EITHER BE REFUNDED OR PUSHED FOR A FUTURE APPOINTMENT. HOWEVER, PROVIDING LESS THAN 24 HOURS NOTICE WILL REQUIRE THAT YOUR PAID DEPOSIT WILL BE FORFEITED AS A CANCELLATION FEE AND CANNOT BE REFUNDED.

WE ARE HAPPY TO ANSWER ANY QUESTIONS REGARDING THIS CANCELLATION POLICY.

I HAVE READ AND FULLY UNDERSTAND THE ABOVE APPOINTMENT CANCELLATION POLICY AND AGREE TO BE BOUND BY IT'S TERMS. I AGREE TO PAY THE CANCELLATION FEE IN THE EVENT OF A MISSED APPOINTMENT.